Name : Carl Hiddleston

Age: 67

Profession: Retired

Computer Experience: Inexperienced

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| Topic | Rating out of 10 | Comment |
| Accounts | 8 | Easy to find and use however no customisation of images with the login. |
| Navigation Bar | 10 | Easily located and shows what page I am on |
| Usability | 8 | Easy to use and zooming in keeps things at the right level |
| Ease of Use | 9 | It is very intuitive and clear with interactions and information displayed |
| Colour | 6 | Not very colourful but colours do show off features and text contrast background. |
| Item | 8 | It’s clear what the item is and I like that there is a picture of the item |
| Renting | 6 | It is easy to rent and borrow items, but I do not want to be able to go into negative credits. |
| Overall Experience | 8 | Overall, the Frack hub website was easy to use, and I would use and recommend it to others. |

Name : Leo Grainger

Age: 18

Profession: University Student

Computer Experience: Experienced

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| Topic | Rating out of 10 | Comment |
| Accounts | 8 | Easy to find and use however no customisation of images with the login. |
| Navigation Bar | 6 | It is quite basic, its effective but could have more colour |
| Usability | 8 | Easy to use and zooming in keeps things at the right level |
| Ease of Use | 8 | Its easy to use but it could have more interactive and more information easily available. |
| Colour | 9 | Nice contrast colour to display information and interactions. |
| Item | 8 | The item description is nice and informative, it shows the cost of the item. |
| Renting | 9 | It is easy to rent and borrow and I like that you can approve borrowing something. |
| Overall Experience | 9 | Overall, I like the Frack hub system and will be using it in the future |

Name : Sarah Lane

Age: 30

Profession: Librarian

Computer Experience: competent

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| Topic | Rating out of 10 | Comment |
| Accounts | 10 | Simple, fast, intuitive |
| Navigation Bar | 9 | Clearly shows what page I am on and the page options |
| Usability | 8 | It is interactive and inclusive |
| Ease of Use | 9 | It is intuitive, I can easily tell where I need to type my information. |
| Colour | 9 | Nice contrast colour compared to the background |
| Item | 8 | Clearly shows the cost and the image of an item |
| Renting | 7 | It is simple to rent and borrow items however I think there should be a limit on how many items can be borrowed at once. |
| Overall Experience | 9 | It was easy to rent and borrow items, I will use this when it comes out and would recommend it to family and friends |